



Local 002

Community and Social Services Delivery Program Advisory Committee

Chair: Kelly Engman.

AGM, May 9th, 2019

Committee Mandate

The role of the Delivery Program Advisory Committee caucus is to bring forward issues from Local 002 members who work in Delivery Services within the Employment and Financial Supports division of Community and Social Services. This caucus discusses the issues brought forward by each regions representatives and determines if they are provincial in scope or could be provincial in scope. The committee then provides the employer with our agenda items for the joint meeting held on the following day.

Committee Members

- Chair, Kelly Engman, Calgary Rep
- Vice Chair, Edana Mayes, Edmonton Rep
- Secretary, Estelle Lafreniere, North Central Rep
- Carla Walli, Central Rep
- Sheila Osborn, Edmonton Rep
- Vacant, North East Rep
- Ken Ziolkowski, North West Rep
- Clayton Wiloughby, South Rep
- Dennis Coulthard, Local 002 Chair
- Rita Bains, Edmonton Alternate
- Kate Kingston, North West Alternate
- Vacant, North East Alternate
- Ron Berger, South Alternate
- Ayan Ali, Edmonton Alternate
- Tanya Bott, North Central Alternate
- Jenna Davies , Central Alternate
- Sukhdeep Mann, Calgary Alternate

Meetings

The Committee met four times since the last AGM. Caucus meetings were May 31st, 2018, September 13th, 2018 and November 29th, 2018 and March 7th, 2019 at AUPE HQ Edmonton.

Employer meetings were: June 1st, 2018, September 14th, 2018, November 30th, 2018 and March 8th, 2019. All the meetings occurred at AUPE HQ except November 30th when we met at the JG O'Donoghue Building, Edmonton.

Highlights

Through bargaining we were able to get the employer to add a representative to the Advisory Committee from the North East region. We asked for this since the ministry went from seven to eight delivery regions shortly after the previous collective agreement had been signed. We are now able to have even more member representation at Advisory meetings.

This committee brought forward many issues and concerns to the employer in a variety of areas. The following items are some highlights.

Occupational Health and Safety:

- Members asked to do hazardous work not related to their job without PPE or training.
- Concerns with egress from work stations.
- Ask for testing of air quality in offices.
- Increased use of drugs by clients on worksites.
- Concern of members' exposure to fentanyl from clients and asking for department policy on dealing with clients overdosing at worksites.

Human Resources:

- Concerns on the recruiting to and implementation of the new Case Manager role provincially.
- Discussion on how staffing shortages are impacting frontline staff.
- Regularly asked employer for a Workload Assessment for Local 2 roles, especially Supports and Financials Services Coordinators (SFSC).
- Discussion on FWA and how it was being implemented provincially.
- Discussion on concerns raised by SFSC's at Edmonton Centre.
- Update on the issue of minimum recruitment standards for members.
- How can our members have input in to job descriptions that are being updated/reviewed and newly developed.

ADM/Management:

- Integrated Service Delivery concerns with members from May to September until the employer announced that it had all but stopped with proceeding with the ISD as we knew it.
- Update us on the results of the reallocation of positions within the department. Will delivery services get new FTE's?
- Request a written document for members to use when communicating with email and other electronic tools with clients.
- Implementation of Bill 26's impact on members.
- Feedback provided on Common Service Delivery processing of income support applications being rolled out provincially.

The minutes from all meetings are to be posted on the Community and Social Services Intranet as soon as they are reviewed and approved by the Local 002 committee members and employer at the following Advisory Meeting.

Actions Planned

- Next caucus meeting is 6th at AUPE headquarters.
- Advisory meeting is June 7th at AUPE headquarters.